



MES.
PART OF THE ERS GROUP

MES LIVE – BIRMINGHAM

20 SEPTEMBER 2018

Ibis Birmingham New Street Station, 21 Ladywell Walk, Birmingham B5 4ST

#MESlive

MES Live is our series of regional roadshows where you'll hear from guest speakers and have a chance to discuss the hot topics of the day/network with fellow health engagement colleagues.

As with all Partner Programme events, it's also **free to attend**.

9.30 TEA / COFFEE

10.00 INTRODUCTION

10.15 SESSION 1: ROB HARDING – MES

The future of FT membership engagement

**11.00 SESSION 2: KATE BALLINGER – THE SHREWSBURY AND
TELFORD HOSPITAL NHS TRUST**

Current examples of community engagement from SaTH

11.45 TEA / COFFEE

12.15 SESSION 3: MES HELPDESK TEAM

Hints and tips: how to meaningfully engage with your members

13.00 LUNCH/OPEN SPACE

14.00 CLOSE