

MES CLIENT FEEDBACK.



89% of our clients are likely to recommend MES to colleagues

93% of our clients are satisfied with our service overall



91% are satisfied with their level of contact with MES

87% are satisfied with our technical knowledge/support

90% are satisfied with our customer service

“Our clients say...”

MES will always assist not matter how small the query.

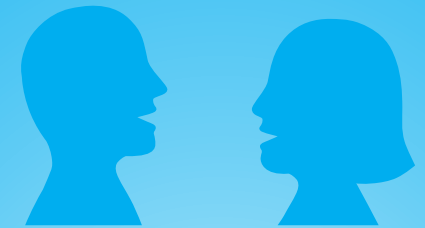
Helpful staff, always willing to give advice and quick response times.

Please don't alter your values as they are great for us customers, it's nice to work with an upfront and honest company.

There is always a high level of customer service provided at all levels of the organisation.

The service provided is always very flexible in accommodating our Trust's needs, and is very helpful. I always feel that staff are doing as much as they can to help.

Most common words clients used to describe our service...



Prompt

Excellent

Helpful

Responsive

Knowledgeable